# Wayne County Public Health Health Improvement Plan



For additional information, CONTACT:

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Date Updated: June 1, 2018

# **Community Priority**

## Healthy Living

| Goal #1 By            | 2020, decrease the rates   | of chronic   | National Alignment   |  | State Alignment   |   |
|-----------------------|--|--|--|--|---|---|
| phy                   | ase including diabetes, o<br>sical inactivity and tobace<br>dents that are 50 and old<br>nty | co use to  | Improve the health, fu<br>quality of life of older a   |  | Where possible, align the for smoking cessation, heating and exercise to rof lowa as the Healthies nation   | reach the goal  |
| Objective             | home care, commun<br>chronic disease, reho   | ity services avai<br>espitalization ar<br>constrated by in   | I effort between hospital lable to decrease the rise in improved chronic discovereasing the Wayne Could by year 2020.  | k of Year<br>ease 2016   | Baseline Target Value Year  64 2020   | Target<br>Value<br>62   |
| <u>Repo</u><br>6-1-1  | Value<br>79  | Met, no Met, tr  As a county w have taken plate back up with reference to funding. The coalition but their coalition active, we are Healthy Sexual Start. We will their bags, schwell as will ha | end in right direction of trend end in wrong direction end in the future. The Wayr hosting a run in June, will Development classes in the having the back to so lool supplies, immunizative many service vendors.    | Not met, no Not met, tre ng our County He t. The Wayne Co hen dropped out h related project need to have a s projects, so they a he County Child a proked with the s ht he Wayne and hool fair, in Augu- cions, lead screen s available. Disch   | ealth Rating is down. Man<br>unty Hospital Coalition has of our community coalities within our community separate board with a 50 are revisiting this and mand Family Abuse council chools and have held the Seymour schools, and to ust, which will assist faminings, dental and visual scarge planning continues          | nad started ion, mainly due as part of the 1C in order to ay re initiate has been very Nurturing Corydon Head lies in getting creenings, as to improve, the |
|                       |  | the patients a This makes for decreases or p a concern, fur and meals are meal, especial they have lost supporting the The Farmers' I  | nd other health care programmer continuity of care prevents re-hospitalization ding is the main issue a delivered out of the couly a hot meal, our disable the socialization aspect a Fitness Center for emp warket continues to grough there have been socialization aspect pugh there have been socialization. | oviders such as We and improves the and improves the ions, links service and lower attendanty seat a few ded or elderly get as well. The Boarloyees due to the w, has been externs and income and inco | inics and hospital system<br>/ayne County Public Heal<br>he quality of health care<br>es together. Senior meal sance, causing several cen<br>ays a week. Many times<br>a. Not only is it a nutrition<br>and of Supervisors have st<br>e cost and low utilization<br>ended into the fall, and is<br>continue to strive towar | th Home Care. to the client, sites have been sters to close s this is the only hal concern but copped of the service. s in it's 5th                         |
| <u>Repo</u><br>5-15-: | t Date Year 17 2017 Value 60   | Met, no  | end in right direction   | Not met, no  | nd in right direction<br>trend<br>nd in wrong direction   |   |
|                       | Progress notes:  | rankings. The<br>and to date pl<br>Wayne County  | Wayne County Hospital<br>ans are in progress for t<br>y Child and Family Abuse   | coalition had sta<br>hem to join the s<br>e Council. These t   | f 64 to 60 per 2017 count<br>lled for awhile due to sta<br>uccessful Inter Agency Co<br>two coalitions have been<br>on to better facilitate the   | off changes, etc.  oalition and  active for   |

coalition and together we can continue to serve our community. As part of the combined coalition we will continue to focus on improving the health of Wayne County residents by improving discharge planning, utilization of the Health Coach, decreasing or preventing re hospitalizations, improve quality and continuity of care.

Wayne County Public Health assisted the Wayne County Hospital in obtaining magnetic boards to give patients that list the community services that they have in place, their pertinent health information, DNR status and emergency contact information. The Wayne County Hospital gave out new air conditioners primarily to patients with a diagnosis of COPD or Asthma who were in need of an air conditioner to help manage their disease symptoms. These were provided by donations from local churches and private citizens with local businesses working with them to provide discounts on the a/c units. The Wayne County Hospital case managers worked with our local Milestone agency to distribute them. The local Public Health nurse updated her training on Better Choices Better Health but no classes have been held due to there being only one trainer in our area and no funding to support someone else being trained. Matter of Balance classes are held on occasion through Milestones. Wayne County has 4 Senior meal sites and meals now being prepared at 2 locations and transported to the other sites due to funding costs.

Wayne County Public Health and Wayne County Home Care Aide Agency continues to attempt to increase physical activity, encouraging clients to be more active by adding exercise and physical activity to their care plan. The fitness center is now open 24 hours a day and the Board of Supervisors continue to assist with the cost of the fees to encourage county employees to use the center and promote physical activity.

There is community garden space is available and this will be the 4th year for the Farmers Market. The market has grown so it now has a market manager and at each market different groups, such as, Wayne County Public Health will have a lesson or kids activity. Breastfeeding continues to be supported through the Hospital and Clinic System, Wayne County Public Health and WIC. Wayne County Public Health loans out hospital grade breast pumps free of charge. The Hospital and Clinic System promotes smoking cessation and increasing physical activity "to take more steps", at clinical visits and at discharge.

Report Date 2-23-16

| Year  |   |
|-------|---|
| 2016  |   |
| Value |   |
| 64    | 7 |

| Progress on Objective         |                                     |
|-------------------------------|-------------------------------------|
| Met, trend in right direction | ✓ Not met, trend in right direction |
| Met, no trend                 | Not met, no trend                   |
| Met, trend in wrong direction | Not met, trend in wrong direction   |

Progress notes: Wayne County has improved from the last County Health rating of 96 to 64. Our county has been slow to engage in increased physical activities that are brought on by system level changes but the county as a whole is starting to move toward the positive. The Wayne County hospital has implemented a community coalition to decrease risk of re-hospitalization, improve quality of care and to increase the collaboration and continuity of care. Our goal is to decrease the risk of chronic disease, death and disability, improving health outcomes of our county. One of the ideas we have come up with and are in the process of implementing is having client's seen at the clinic or discharged from hospital to be equipped with a "services board", such as a white board or magnet that can be changed and updated, that includes their personal information such as DNR, medications, care providers and community health partners involved in their care. This will lead to greater collaboration and a more comprehensive treatment approach. Our partnership includes the Wayne County Hospital and Clinic System, Discharge Planners, Health Coaches Wayne County Public Health and Home Care, Wayne County Home Care Aide Agency, Corydon Nursing and Rehab, Pharmacy, Milestones Area of Aging and we are working together to link all community services available to improve the health outcomes of our residents. Wayne County Public Health offers the Chronic Disease Self Management Program, Milestones has offered Matter of Balance, there are 4 meal sites available, and the hospital prepares and volunteers deliver Meals on Wheels, the Wayne County Home Care Aide Agency offers Homemaking and Home Care Aid services, arranges and manages the home delivered meals, and are in the process of developing a program along with Wayne County Public Health to assist home care clients in increasing physical activity as part of their routine in their homes. Our county leaders have worked with the local fitness center to pay a large portion of the fees for county employees to engage in physical activity and classes to promote health. A community garden has been developed, and they have donated produce to the local food bank. This will be the third year

of the Farmer's Market which continues to grow and be successful, training was provided to be able to take vouchers for senior coupons and WIC. Growing Strong Families program will be educating and having hands on gardening and growing classes. Breast feeding is fully supported through the physicians, clinic, hospital, WIC and Wayne County Public Health. The Clinic Practitioners document and educate on the importance of tobacco cessation and to increase physical activity at each clinic visit and is a part of their medical record. Our target group is people 50 and over but our efforts will be beneficial and affect all residents of Wayne County. In addition to the Community Coalition, there are additional active groups/ coalitions such as SAFE, Inner Agency, and Wayne County Child and Family Abuse Council and together we meet and discuss issues and concerns within our county and work to develop a solution to address the need or the resource to get the assistance needed.

Strategy 1-1.1 By 2020, increase the number of residents that are 50 and older by 10% that are participating in physical activity, self management of chronic diseases and utilize preventive health services such as tobacco cessation, immunizations, to improve health outcomes. The Community Coalition has met 3 times, and is meeting quarterly to decrease the high rate of chronic disease within our county, by collaborating with partners to improve the continuity of care and determine community needs and resources available. Each group brings knowledge and ideas to make improvements within our local health care system. As a group we want to empower Wayne county residents to manage their own chronic disease process and have the resources and support available to complete this. Additional community partners are seeing the need and interest is increasing to provide and promote physical activity, promote and provide access to healthier foods, and promote healthier living. Lifestyle change has been proven effective in preventing or delaying the onset of chronic diseases. Combined diet and physical activity promotion programs may reverse and improve diabetes and cardiovascular risk factors, including overweight, high blood glucose, high blood pressure, and abnormal lipid profile. This will be done through various strategies.

Strategy Type Clinical Intervention

### Who's Responsible

Community coalition with Wayne County Hospital and Clinic System and Wayne County Public Health as the lead agencies.

**Target Date** Jan 1, 2020

| Report Date     | Progress on Strategy   |
|-----------------|--|
| 6-1-18          | ☐ Complete ☑ On track ☐ Off track ☐ No progress  |
| Progress notes: | We have been unable to continue the Chronic Disease Self Management Program due to not being able to have another person trained and their is no funding to support this program. Even though attendees have praised this program we have been unable to maintain it,.Continuation and improvement of all Wayne County Public Health and Wayne County Home Care Aide Agency places physical activity on the assignment sheets and as part of the care plan for individual clients. The Wayne County Hospital and Clinic System, as part of their clinical record, addresses physical activity and tobacco use with their patients. Wayne County Public Health, as part of the admission and discharge process for quality assurance, immunization status is addressed. The Health Coaches, throughout the hospital and clinic system, follow up with patients and work with them as part of the collaborative approach to manage their disease process/symptoms and to promote preventative health care practices. |
| Report Date     | Progress on Strategy  Complete  On track  Off track  No progress   |

Progress notes: A staff member of Wayne County Public Health has updated her requirements for

the Chronic Disease Self Management Program: Better Choices, Better Health but at this time there is not another leader available. Other entities have been approached but at this time there is no one available or interested in the training. There is also a lack of funding to support someone's time being trained. Wayne County Public Health and Wayne County Home Care Aide Agency places physical activity on the assignment sheets and as part of the care plan for individual clients. The Wayne County Hospital and Clinic System, as part of their clinical record, addresses physical activity and tobacco use with their patients. Wayne County Public Health, as part of the admission and discharge process for quality assurance, immunization status is addressed. The Health Coaches, throughout the hospital and clinic system, follow up with patients and work with them as part of the collaborative approach to manage their disease process/symptoms and to promote preventative health care practices. Continuation and improvement of all Wayne County Public Health and Wayne County Home Care Aide Agency places physical activity on the assignment sheets and as part of the care plan for individual clients. The Wayne County Hospital and Clinic System, as part of their clinical record, addresses physical activity and tobacco use with their patients. Wayne County Public Health, as part of the admission and discharge process for quality assurance, immunization status is addressed. The Health Coaches, throughout the hospital and clinic system, follow up with patients and work with them as part of the collaborative approach to manage their disease process/symptoms and to promote preventative health care practices. **Progress on Strategy** Report Date 2-24-16 Complete ✓ On track Off track No progress Progress notes: Chronic Disease Self- Management classes are in the process of being scheduled. All other strategies are being brought to the forefront, being evaluated and updated as needed. Strategy 1-1.2 Promoting age appropriate vaccinations focusing on Strategy Type influenza, pneumonia, and shingles. **Clinical Intervention** Who's Responsible **Target Date** Practitioners and Wayne County Public Health Jan 1, 2017 **Progress on Strategy** Report Date 6-1-18 ✓ Complete On track Off track No progress Progress notes: Ongoing, it is part of our Medical record and quality insurance procedures. **Progress on Strategy** Report Date 5-15-17 Complete ✓ On track Off track No progress Progress notes: As part of Wayne County Public Health's quality assurance to meet superior standards of care at each admission; the client's vaccination status is assessed and documented as part of their record. The Wayne County Hospital and Clinic System also assesses every patient and tracks their immunization status. Both of these entities are proactive and encourage vaccinations. This goal or strategy is ongoing. Strategy 1-1.3 Chronic Disease Self-Management classes will be held at Strategy Type least yearly. Clinical Intervention

Who's Responsible

Wayne County Public Health

**Target Date** 

7-1-16

| _              | Report Date 6-1-18  Progress on Strategy  Complete □ On track □ Off track ✓ No progress  |
|----------------|--|
|                | Progress notes: We have been unable to complete this.  |
| _              | Report Date 5-15-17  Progress on Strategy Complete On track Off track No progress  |
|                | Progress notes: Wayne County Public Health was unable to schedule any Chronic Disease Self Management classes this past year and may not be able to continue this program due to lack of being able to recruit another presenter. We have approached several entities but at this time there is no one available or interested in the training.  |
| Strategy 1-1.4 | Initiate use of a "white board" or magnet than can be changed and updated, that includes their personal information such as DNR status, medications, care providers and community health partners involved in their care . This will lead to greater collaboration and a more comprehensive treatment approach   |
|                | Who's ResponsibleTarget DateWayne County Community CoalitionJan 1, 2017  |
| Strategy 1-1.5 | Develop a program to assist home care clients in increasing physical activity as part of their routine in their homes.  Strategy Type Clinical Intervention  |
|                | Who's ResponsibleTarget DateWayne County Public Health and Wayne County Home Care Aide AgencyJun 1, 2016   |
| _              | Report Date 6-1-18  Progress on Strategy Complete On track Off track No progress   |
|                | Progress notes: WCPH and Wayne County Home Care Aide Agency continue to work with clients in improving physical activity,  |
| _              | Report Date 5-15-17  Progress on Strategy Complete On track Off track No progress  Progress notes: This is an ongoing goal. Wayne County Public Health and Wayne County Home Care Aide Agency continues to add physical activity on the assignment sheet in the form of; ambulation, AROM/ PROM exercises and Physical Therapy recommendations. This is so we can make physical activity part of the routine home visit. The activity is personalized to meet the client's needs including health and safety concerns. |
| Strategy 1-1.6 | Document the number of county employees using the wellness center to improve physical activity and classes to promote health and wellness.  Strategy Type Clinical Intervention  |
|                | Who's Responsible Wayne County Public Health and Wayne County Board of Supervisors  Target Date Mar 1, 2017  |
| _              | Report Date 6-1-18  Progress on Strategy Complete On track Off track No progress  Progress notes: This strategy is now discontinues, the Board of Supervisors discontinued funding.  |
| _              | Report Date  5-15-17  Progress notes. This strategy is now discontinues, the Board of Supervisors discontinued runding.  On track  Off track  No progress  |
|                | Progress notes: There was enough participation for the Board of Supervisors to continue  |

|  | outing amount  | in using the well-see sentenct - and and  | et This is an   |
|--|--|---|---|
| supporting employees in using the wellness center at a reduced cost. This is an added benefit of county employees as well as promoting health, wellness and physical activity. On average there are 20-30 out of the 83 county employees utilizing the wellness center at a yearly cost of \$6,325.00. |  |   |   |
| Strategy 1-1.7   | Improve discharge planning, including hospital, clinic, and home care to ensure knowledge of available community resources, make referrals as needed, and to improve education regarding client's discharge plan. Monitor and develop strategies to improve quality assurance and increase quality of services. Promote utilization of the Health Coach. |   |   |
|  | Who's Responsil Wayne County H   | <u>ble</u><br>Hospital and Wayne County Public Health   | Target Date Jan 1, 2018   |
| _  | Report Date<br>6-1-18  | Progress on Strategy  ☐ Complete ✓ On track ☐ Off   | track No progress   |
|  | Progress notes:  | Ongoing, continues to improve.  |   |
| _  | Report Date<br>5-15-17   | Progress on Strategy  ☐ Complete ✓ On track ☐ Off   | track No progress   |
|  | Progress notes:  | This is an ongoing goal. Wayne County Public discharge planners, health coaches and practice plan to insure continuity of care. We are alw planning and in making referrals as needed. health care team to; manage their health care orders, educate on disease management, prinformed.   | ctitioners to form a comprehensive care vays working to improve discharge We remain in contact with the patients re needs, reconcile medications and  |
| Strategy 1-1.8   | Promote use of Market.   | fresh produce vouchers and the Farmers  | Strategy Type Clinical Intervention   |
|  | Who's Responsil Wayne County F   | <u>ble</u><br>Public Health, Milestones, Food Pantry and Ex   | Target Date Aug 1, 2017   |
| _  | Report Date<br>6-1-18  | Progress on Strategy  ☐ Complete ✓ On track ☐ Off   | track No progress   |
|  | Progress notes:  | Ongoing   |   |
| _  | Report Date<br>5-15-17   | Progress on Strategy  ☐ Complete ✓ On track ☐ Off   | track No progress   |
|  | Progress notes:  | This is an ongoing goal. We are continuing p Farmers Market; by Wayne County Public He Food Pantry and Extension. Multiple agencies Wayne County Family and Child Abuse County Promotion of the use of the vouchers and to vegetables. There is going to be two commut through SCICAP/ Wayne County Outreach County Purchase plants, vegetable and fruit seeds to additional income through Farmers Market is has a mobile truck that comes monthly to output the second | ealth, Milestones, the Outreach Center, es that attend the Inter agency and cill work to increase knowledge and cincrease access to fresh fruits and cinity garden spots available and enter will offer garden vouchers to co provide supplemental food as well as for excess produce. The Food Bank also |
| Strategy 1-1.9   | Center for phys  | community resources such as the Wellness ical activity and classes, meal sites and I meals, home care and transportation  | Strategy Type Clinical Intervention   |

| Who's Respons<br>Wayne County |   | Target Date<br>Jan 1, 2017  |
|-------------------------------|---|---|
| Report Date<br>6-1-18         | Progress on Strategy  ☐ Complete ✓ On track ☐ Off track   | ☐ No progress   |
| Progress notes:               | Ongoing   |   |
| Report Date<br>5-15-17        | Progress on Strategy  ☐ Complete ✓ On track ☐ Off track   | □ No progress   |
| Progress notes:               | This is an ongoing goal and supported by multiple council groups bring new information, promote fut o our group as well as the citizens we serve. At or current services, who it is for and what needs our more of what services are out there for our count those who may need the service or assistance. The meeting our community's health needs. As entitied community resources, make referrals as needed a services provided to our county. | urther education and knowledge ur meetings we update on new or community has. We also learn by, who to contact and identify ese coalitions are essential in the second support the use of |